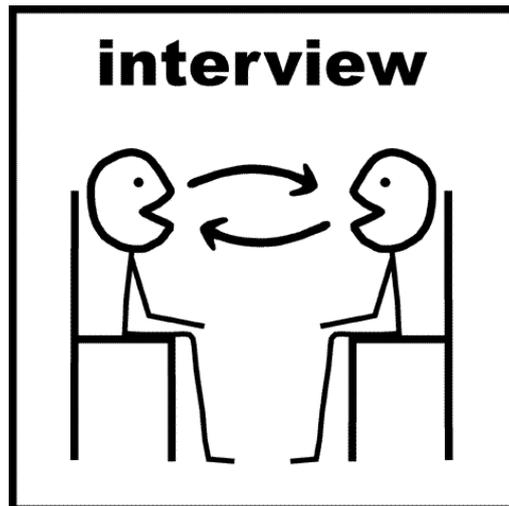


BEHIND THE PIXELS

ISSUE 10

An Interview with Marion/ Jet (By Mark)





An Interview with Marion/ Jet

Marion has been with Sulake since 2006. A former Habbo user and later a Hobba on Habbo UK, Jet started working for Habbo NL as a Community Manager before moving over to Site Production.

Fun fact: During this interview process I discovered that Marion started using Habbo a week before I did. I was humbled. You can follow Marion on twitter: [@MaryElectric](https://twitter.com/MaryElectric)

How and when did you find out about Habbo?

That's such a long time ago! I was a student at the time, I remember. I think the www.habbo.co.uk just started and the players seemed to be a little bit older. But maybe I wasn't really paying attention. Anyway, my boyfriend who was a graphical designer pointed Habbo Hotel out to me. He told me about this massive online hotel, where you can actually walk around, get cool clothes and build rooms. Actually, he called it a giant doll house, if I remember correctly. I was in heaven! I love all that stuff! So, I logged in right away and I was hooked. I remember having bright colored hair was still a 'bug/trick', you only had 'normal' hair in the shop. So you had to fool the system to get pink hair. I remember being very proud to know the trick how to get the pink hair. (only for insiders at the time). I still have bright hair till this day.

What were your early experiences as a Hobba like?

I was sooo excited!! I remember my first lessons and even remember the Habbo name of my 'trainer' - Don_Beech. I used to spend hours in the hotel, trying to help out. I could do it till the middle of the night sometimes. And, it was great practice for my English. I've met so many cool people too!

How did you come to work for Habbo NL, and what kind of jobs have you done there?

Well, I do believe you had something to do with me working for NL. Anyway, long story short. I finished my studies and kinda moved away from Habbo for a while. Then I got an email, I believe it was you who pointed it in my direction, about a Habbo Hotel Netherlands being built. And they were looking for 'testers'. I jumped on this opportunity right away, but didn't want to be a tester. No, I wanted to work for the Dutch office so I sent Sulake my resume. After a lot of meetings and interviews, I got the job. And the rest is history. That was 8 years ago...

I've started as a Customer Service manager, Community Manager and now have been a Site Producer for more than a year.

What changes have you seen in NL community through the years?

Well, Habbo is a Hotel that changes. The features are getting better and better. Even though I've noticed that Habbo's don't like change all the time. Don't we all fear change? But, I do think that changes are always good in the end. New features bring new life into a community. I remember the first pets! Wow! That was so exciting. But over the years, Habbo's haven't really changed that much. They all seem to have the same sense of humor :)

What's the most enjoyable part of the job?

The excitement that new stuff brings. Habbo really is like a country and news travels so fast. I enjoy watching Habbos pick up our products- spin it around a couple of times- and create these amazing games and events in their rooms. Really, they amaze me every day. I couldn't do it.

What's been the most difficult part of your job?

Definitely dealing with players who got their stuff stolen because someone managed to steal their password. It's sometimes heartbreaking to hear these stories. Even though most players do admit that they might have given away their password, or opened this weird attachment, it still is such a sad situation. We try and give as much guidance to avoid this from happening again, and most of these Habbo's get back on their feet.. but still. It makes me angry to know some teens out there still get the enjoyment out of stripping someone's account of Furni. And why... it's so not cool i.m.o. You could use those 'skills' for so many better things in life.

What are you currently working on now?

I am now working on some exciting new stuff in Habbo.nl, but I can't tell yet. I'm Twittering as much as I can, that's pretty fun. And we are thinking about how to make Habbo in general even more fun and how to include FB and Hyves and Twitter in all this.

What's your favourite Habbo pet?

You, of course! Oh no.... erm... I'd have to say the Horse. I like it when it's wearing the Pegasus wings.